

GREGORY T. CHEDWICK

Reno, NV | gregchedwick@outlook.com

PROFESSIONAL SUMMARY

Senior analytics professional with 20+ years in data analytics, 6+ years leading analytics initiatives, and proven expertise in SQL, Python, Power BI, ETL processes, Power Automate, Power Apps, and AI-driven automation. Specialized in designing scalable metrics, building high-impact dashboards, automating ad-hoc workflows, enabling self-service analytics, and delivering multimillion-dollar business impact through data-driven insights. Recent experience leveraging Microsoft Copilot Studio to create intelligent AI agents and flows for process scaling in fast-paced environments. Strategic partner skilled at thriving in ambiguous 0-1 settings with minimal oversight.

TECHNICAL SKILLS

- SQL/KQL (15+ / 5+ years) – Complex querying, data modeling, large-scale analysis
- Microsoft Fabric & SSIS (10+ years) – ETL/Data Pipelines, SQL Databases, Lakehouses
- Power BI & DAX (10+ years) – Interactive dashboards, reporting, visualization
- Python (Recent hands-on & growing) – Data manipulation, scripting, automation
- SSMS & VS Code (10+ years) – Data modeling, analysis, AI-assisted coding; Claude Code/Copilot CLI
- Azure Platform Services (5+ years) – Function Apps, Logic Apps, Data Factory, serverless automation
- Power Automate & Power Apps (7+ years) – Workflow automation, self-service tools
- Microsoft Copilot Studio – AI agents, low-code intelligent automation
- Azure DevOps (10+ years) – Plan, build, test, and deploy solutions
- MS Office Suite (20+ years)

PROFESSIONAL EXPERIENCE

Microsoft | Reno, NV

Jun 2015 – Present

Senior Data Analyst | Fusion Development, Operations Service Center

- Engineered scalable licensing data models, automated workflows, and developed Apps, automating anniversary/mid-term ordering and saving 4,300+ hours annually while enabling 3x business scaling over 2 years.
- Developed compliance analytics metrics and Power BI dashboards for visibility into \$3.2B+ agreement portfolio health, driving \$106M increase in on-time renewals through automated reporting and deep-dive analysis.
- Designed agreement complexity models to identify bottlenecks via rigorous data analysis, enabling targeted root-cause investigations, process enhancements, and scalable automation for ad-hoc requests.
- Built custom AI automation solutions with Copilot Studio to facilitate stakeholder self-service, integrate disparate data sources, reduce manual analytics effort, and accelerate insights in a dynamic environment.

Business Analytics Specialist | Business Process & Analytics, Commercial Ops

- Led global analytics backlog prioritization using Cost of Delay/Weighted Shortest Job First in SAFe framework, ensuring timely deployment of high-impact BI solutions across software licensing, advertising, and supply chain segments.
- Consulted with cross-functional stakeholders to define requirements and deliver scalable BI dashboards/analyses that informed decisions, improved transactional efficiency, and supported new program launches.
- Developed automated reporting pipelines and self-service tools enhancing operational effectiveness in diverse areas including digital attach, hardware compliance, search, and advertising.

Business Operations Analyst | Process Management, Commercial Ops

- Crafted data-driven business cases using DMAIC and Agile methodologies, substantiating enhancements that reduced costs by \$31M, diminished AR exposure by \$400M, and enabled \$5.7B revenue.
- Engineered BI solutions and monitoring dashboards to track key objectives/outcomes of process/system improvements.

Bank of America | Reno, NV

Aug 2010 – May 2015

Vice President, Consumer Products Strategic Manager | Loan Loss Mitigation and Portfolio Analytics

Aug 2010 – May 2015

- Led analytics team in loan modification campaigns, remediating \$60B+ portfolio and supporting \$25B+ in government programs via advanced BI solutions and reporting.

Charles Schwab Bank | Reno, NV

Aug 2003 – Aug 2010

Finance Manager, Bank Finance

- Spearheaded comprehensive loan database development and analytics infrastructure, enhancing reporting, lead generation, and portfolio management across Finance, Credit, and Compliance.

EDUCATION

University of Nevada | Reno

May 2013

Master of Business Administration, GPA: 4.0

Relevant Coursework: Data Resource Management, Information & Communication Technology, Strategic Management

California State University East Bay | Hayward, CA

May 1998

B.S. Business Administration, Minor in Computer Science